

SAKTHI L

Contact: lourdessakthi23@gmail.com | +91 7395852310 | Chennai, India

CAREER OBJECTIVE

Highly motivated with background in retail sales, skilled in customer service and product knowledge. Demonstrated ability to achieve sales targets through effective communication and understanding of customer needs. Known for problem-solving abilities and creating positive shopping experiences that increase customer loyalty. Improved store layout for better product visibility and accessibility, leading to smoother customer flow and increased satisfaction

EDUCATION & TRAINING

Bachelor Of Arts | Computer Application
Hindustan College Of Arts & Science
Chennai, India | March 2021

SKILLS

- POS system Operation
- Cash Handling Proficiency
- Store Maintenance
- Sales Target Achievement

WORK EXPERIENCE

Retail KIOSK In charge | DYSON

Chennai, India | Sep 2023-Current

- Conducted product demonstrations to highlight features and benefits, enhancing customer engagement.
- Monitored stock levels throughout the day to ensure shelves were adequately stocked at all times
- Participated in merchandising strategies such as markdowns, price changes, promotions.

Senior Customer Service Executive | Reliance Brands Limited

Chennai, India | March 2021-Sep 2023

- Prepared and submitted sales reports and expense reports on a regular and timely basis.
- Set and monitored sales targets for individual team members and the team as a whole.
- Provided exceptional customer service throughout the entire sales process.

PERSONAL DETAILS

Name : Sakthi L

Father's Name : L. Lourdes Pragash

Date of Birth : 23/10/1999

Age : 25

Gender : Male

Nationality : Indian

Contact No. : +91 7395852310

E-Mail ID : lourdessakthi23@gmail.com

Marital Status : Married

Languages known : Tamil & English

Permanent Address : No:F28, B-Block, Arun Excello,
Thandalam, Thiruporur 603110

DECLARATION

I hereby declare that the above furnished particulars are true to the best of my knowledge and belief.

Yours faithfully,
(**L. SAKTHI**)